

Re: SAP / Global/ Unify replication problem on Friday June 30th

- *To:* Regan M Smith <Regan M Smith>
 - *Subject:* Re: SAP / Global/ Unify replication problem on Friday June 30th
 - *From:* Beverly Fennessy </O=TENEO-TEST/OU=FIRST ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=FENNESSY_BEVERLY>
 - *Date:* Fri, 03 Apr 2009 21:33:16 +0000
 - *Cc:* Jeff Johnson <johnson_jeff@teneo-test.com>, Scott Mills <mills_scott@teneo-test.com>, Beth Perlman <perlman_beth@teneo-test.com>, Sally Beck <beck_sally@teneo-test.com>, Mark Schmidt <schmidt_mark@teneo-test.com>, Randy Rippentrop <rippentrop_randy@teneo-test.com>, Susan S Marshall <Susan S Marshall>, Mark J Leskowitz <Mark J Leskowitz>, Theresa Shieh <Theresa Shieh>, Louie Truong <truong_louie@teneo-test.com>, Richard Elwood <elwood_richard@teneo-test.com>, Kenneth M Harmon <Kenneth M Harmon>, Scott Williamson <williamson_scott@teneo-test.com>, Jun Lu <lu_jun@teneo-test.com>, Simon Sear <Simon Sear>, Kevin T Dinh <Kevin T Dinh>, Dave Nommensen <nommensen_dave@teneo-test.com>, Terry Sanvido <sanvido_terry@teneo-test.com>, Pamela Lebrane <lebrane_pamela@teneo-test.com>, Chris Schomer <schomer_chris@teneo-test.com>, Bill D Hare <Bill D Hare>, Lana Yu <yu_lana@teneo-test.com>, Jaikishore Bharathi <bharathi_jaikishore@teneo-test.com>, Jim Ogg <ogg_jim@teneo-test.com>, Greg Whiting <whiting_greg@teneo-test.com>, Diem Pham <pham_diem@teneo-test.com>
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Hi. To complete our discussion on the manual monitoring & also to clarify, see below.

Greg Whiting will call ENA whenever he enters more than a specified number of changes in the SAP T880 table. He will transition this procedure to the SAP COE. What is the threshold that Global needs to be notified? Who in Global should be notified?

To clarify, the verification is manual & is subject to human error, such as someone forgets or is on vacation. If a large file is sent without notification during the day, the impact is significant. I think moving the job to run in the evening will virtually eliminate the potential for this problem to occur again. However, to eliminate the risk completely I suggest that the verification be automated. You said that you'll have the ability to do this in global in a few months. If you can't do it, then we (SAP) need to write an automated monitoring program.

Regan M Smith@ECT

07/05/2000 08:53 AM

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On Friday June 30th, Unify's production performance was impacted by a large
volume (30k) of replication/ configuration transactions from SAP.

The mass update from SAP to Global/ Unify effected Enron's business
throughout the afternoon, causing contract replication to be delayed, and
missed nominations.

Corrective actions taken to ensure this does not occur again:

Global Replication - Move the SAP to Global/ Unify replication for
Intercompany from hourly to a nightly (1:00 am) process. As we could miss
new data setup dependencies, the volume is expected to be reduced.

SAP Support - SAP IT support will notify Global systems of any scheduled
'rebuilt' / mass updates to monitor/ move the schedule during an off-peak
time.

Regan Smith, x39291

Manager, Unify Accounting

Unify/ SAP Interface